

Booking Confirmation for
Bassman - Trip to Sicily
Travelling 13 - 25 March 2023 (12 nights)
2 Passengers

Prepared for you by Mario Fortini



Day 1 **Monday, 13 March 2023**

10:50 **From Pisa Airport to Palermo Airport**

EU Internal flight - hand luggage, checked luggage and allocated seats

Departure: Monday, 13 March 2023

Departure Time: 10:50 Arrival Time: 12:10

12:10 Palermo Falcone–Borsellino Airport to Hotel, Private exclusive taxi transfer

Pick up: On arrival, driver will wait for you at the entrance of the airport with a sign indicating your name.

14:00 **Palazzo Natoli Boutique Hotel (Palermo, 4 Star)**

Deluxe Room and Breakfast

3 Nights

Check In: Monday, 13 March 2023

Check Out: Thursday, 16 March 2023



Day 2 **Tuesday, 14 March 2023**

9am/3pm **VIP Tour of Palermo including food market and Monreale with lunch**

Discover the iconic sights of Palermo on a private guided tour with an expert guide. On this VIP tour, our local guide will meet you at your hotel before taking you on a journey of discovery through the most glorious parts of Palermo. As a part of this special experience, you will have the chance to see all of Palermo's main attractions and stunning Baroque architecture, including Piazza Politeama, Teatro Massimo, the Quattro Canti, the Cathedral, the Martorana, Piazza Pretoria, the Palatine Chapel, the Norman Palace and the popular markets. During your relaxing walk, there will be plenty of time to ask your guide questions and learn more about the history of Palermo and its charming culture. As a special treat, our guide will take you around the historic markets of Palermo, including Mercato del Capo and Mercato di Ballarò, where you can taste authentic Palermo Street food, such as pane con la meusa, panelle, croccchè, cannolo and granita. Panelle is a local specialty popular in Sicily and difficult to find beyond Palermo. It is a delicious garbanzo fritter served in fresh bread - yum!

Pick up: Our guide will pick you up your hotel at 09:00.
Duration: 6 hours.



Day 3 **Wednesday, 15 March 2023**

9am/3pm

VIP Day trip to Erice, Trapani and Salts Mines with lunch

Enjoy an enriching day trip to Erice and Trapani, with its idyllic salt's planes. This VIP Tour begins with the medieval walled city of Erice, which overlooks Trapani's idyllic harbor. Here, you will visit an olive oil producer to learn all about this Mediterranean staple before being treated to a two-course lunch with Sicilian wine. After some time discovering Erice's picturesque attractions, you will make your way towards Trapani, stopping to visit the picture-perfect planes where salt production is made. A visit to Trapani and its secret, stunning 'Palazzis', will be your last stop, before heading back to Palermo.



Pick up: Our guide will pick you up your hotel at 09:00.
Duration: 6 hours.

Day 4 Thursday, 16 March 2023

10:00 From Palermo to Agrigento **stopping in Sciacca for lunch and Scala del Turchi**, Private exclusive taxi transfer.

Pick up: Our driver will pick you up from your hotel in Palermo at 10:00. Tips are not included; these are at client's discretion.

15:00 **Villa Athena (Agrigento, 4 Star)**

Villa Suite, View Over Valle dei Templi, Breakfast

2 Nights

Check In: Thursday, 16 March 2023

Check Out: Saturday, 18 March 2023



Day 5 Friday, 17 March 2023

10am/1pm **VIP Tour of Valley of the Temples with lunch**

The UNESCO-protected Valley of the Temples is one of Sicily's most important archaeological sites and is a joy to discover if you have an interest in history or simply want to learn more about Sicily's turbulent past. As a part of this VIP private tour, you will see the Temple of Hera, the Temple of Concordia, the Temple of Herakles, the Temple of Zeus, and the Sanctuary of Chthonian Deities (Temple of Castor and Pollux). During the tour, your guide will discuss the temples' construction and tell you about their on-going preservation.



Pick up: Our guide will pick you up your hotel at 10:00.
Duration: 3 hours.

Day 6 Saturday, 18 March 2023

08:30 From Agrigento to Syracuse, Private exclusive taxi transfer

Pick up: Our driver will pick you up from your hotel in Agrigento at 08:30. Tips are not included; these are at client's discretion.

10am/3pm **VIP Tour of Ragusa and Modica with chocolate testing and lunch**

Discover the heart of Sicilian architecture on this private tour of Ragusa and Modica. This tour begins in the city of Ragusa, which dramatically rises out of rough spurs and river crags. It is well known for its architecture, and, on this small-group tour, you will discover the top attractions with an expert guide, including the Gothic/Catalan-style church of Santa Maria delle Scale, Palazzo della Cancelleria, the Church of Madonna dell'Itria, Palazzo Cosentini, Via Capitano Bocchieri and Piazza Duomo, and the charming churches around Piazza Pola. After discovering the treasures of Ragusa, the tour continues to Modica - a Baroque town with beautiful churches and palaces. Highlights of this part of the tour include Saint Georges's Church, Saint Peter's Church, Mary of Bethlehem's Church, and a small cave church, which houses some Byzantine frescos. You will also be treated to chocolate tasting as Modica is known for its sweet treats!

Pick up: You will attend this tour during your transfer from Agrigento to Syracuse
Duration: 5 hours



17:00 **Hotel Charme Henry House (Syracuse, 4 Star)**

Junior Suite with Seaview and Breakfast

4 Nights

Check In: Saturday, 18 March 2023

Check Out: Wednesday, 22 March 2023



Day 7 Sunday, 19 March 2023

09am/1pm **VIP Tour of Syracuse World Heritage Site with lunch**

Step into the past with a guided tour of the Syracuse World Heritage Site. Syracuse was once a Greek colony and due to its wealth of cultural attractions and rare Greek ruins, it has been designated a World Heritage Site by UNESCO. It was described as 'the greatest Greek city and the most beautiful of all' and boasts a large collection of Greek ruins. As a part of your experience, you will see the archaeological park, the Greek theatre, the Altar of Hieron II and the Roman Amphitheatre - a truly special treat for anyone interested in history.

Pick up: Our guide will pick you up your hotel at 09:00.
Duration: 3 hours.



Day 8 **Monday, 20 March 2023**

09am/4pm **VIP Tour of Noto Region with wine tasting and lunch**

As part of great excursion, you will discover Noto, one of Sicily's most beautiful towns, learning about the history and the secrets of this town, the mother of Sicilian baroque style. After this visit we will go to visit a roman Villa with stunning mosaics and to end the tour we will visit a stunning traditional 17th Century Fishing village, a real masterpiece of traditional fishing marine industry. Finally, you will stop in a picturesque vineyard to taste some great wine with a light lunch.

Pick up: Our guide will pick you up your hotel at 09:00
Duration: 5 hours



Day 9 **Tuesday, 21 March 2023**

10am/1pm **VIP Boat Tour of Syracuse Coastline**

See why Syracuse earned the nickname 'the Pearl of the Ionian' while exploring its picturesque coastline from the water. On this boat tour, get the best perspective of dramatic sea caves, the Grotta dell'Amore (Cave of love) and Coral Cave as your captain navigates along the rocky shore and through spectacular bays. Splash into the crystal-clear waters for a swim and enjoy views of Ortigia.

Pick up: Our guide will pick you up your hotel at 10:00
Duration: 3 hours



Day 10 **Wednesday, 22 March 2023**

09:00 From Syracuse to Taormina, Private exclusive taxi transfer

Pick up: Our driver will pick you up from your hotel in Syracuse at 09:00. Tips are not included; these are at client's discretion.

11:00 **Belmond Timeo (Taormina, 5 Star)**

Junior Suite Sea View and Breakfast

3 Nights

Check In: Wednesday, 22 March 2023

Check Out: Saturday, 25 March 2023



3pm/6pm **VIP tour of Taormina with dinner**

Discover Taormina's hidden treasures with this VIP tour with a private guide. This half-day tour is a wonderful way to discover the true history and culture of Taormina. As a part of the experience, you will have the full attention of a private guide, who will tell you all about Taormina's intriguing past and main monuments. On the half-day walking tour, you will see Borgo Medieval, which is Taormina's oldest neighborhood, Piazza del Duomo and its Baroque fountain, San Domenico Palace Hotel (a former monastery), Villa Comunale and Taormina Teatro Greco.

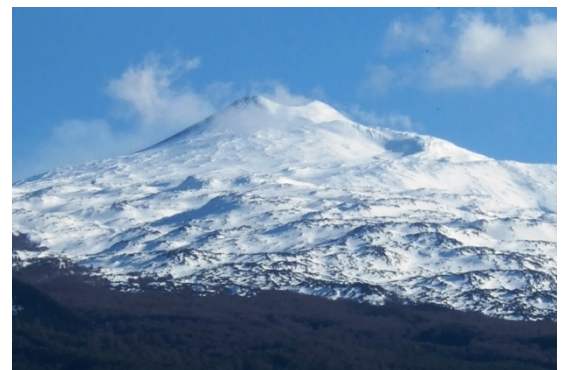


Pick up: Our guide will pick you up your hotel at 15:00
Duration: 3 hours

Day 11 **Thursday, 23 March 2023**

9am/4pm **VIP Semi – Private tour Mount Etna 4x4 with wine tasting and lunch**

Recline in the volcano foothills and discover vintage wines with this Mount Etna wine-tasting experience. Mount Etna is known for its fine Sicilian wines, which have a special richness thanks to the high mineral content of the soil in the vineyards in the Mount Etna foothills. This luxury Mount Etna wine-tasting experience gives you the chance to visit a historic winery in the Mount Etna foothills and taste a diverse selection of local wines. The day also includes a decadent Sicilian lunch, featuring local dishes that have been hand-prepared just for you.



Pick up: Our guide will pick you up your hotel at 09:00.
Duration: 7 hours.

Day 12 Friday, 24 March 2023

Leisure Day - Enjoy a day relaxing, shopping for gifts or seeing the local attractions at your own pace.

Day 13 Saturday, 25 March 2023

11:00 From Taormina to Catania airport with **stop in Aci Trezza for lunch**,
Private exclusive taxi transfer

Pick up: Our driver will pick you up from your hotel in Taormina at 11:00. Tips
are not included; these are at client's discretion.

19:10 **From Catania Airport to Pisa Airport**

EU Internal flight - hand luggage, checked luggage and allocated seats
Departure: Monday, 27 March 2023
Departure Time: 19:10 Arrival Time: 20:50

Included in the price (all services below are included in the price)

VIP Transports on luxury cars as per the programme

Flights:

- From Pisa Airport to Palermo Airport - hand luggage, checked luggage and allocated seats
- From Catania Airport to Pisa Airport - hand luggage, checked luggage and allocated seats

12 Nights in Selected Accommodation:

- 12 nights' accommodation in great selected hotels in Agrigento, Palermo, Siracusa
- Arrangement at hotels in rooms for 2 people with en-suite, air con and wi-fi;
- King size beds in each room

20 Meals:

- 12 Breakfast included every day in hotel + plus 8 amazing food/wine experiences as per the program below
- Authentic restaurant booking service in each location

9 Activities, Tours and Excursions:

Agrigento Activities

- VIP Tour of Valley of the Temples **with lunch** - 3 HOURS PRIVATE GUIDED TOUR

Syracuse Activities

- VIP Tour of Ragusa and Modica **with lunch** – 3 HOURS PRIVATE GUIDED TOUR
- VIP Tour of Syracuse World Heritage Site **with lunch** – 3 HOURS PRIVATE GUIDED TOUR
- VIP Tour of Noto Region **with wine tasting and lunch** – 5 HOURS PRIVATE GUIDED TOUR
- VIP Boat Tour of Syracuse Coastline – 3 HOURS PRIVATE GUIDED TOUR

Palermo Activities

- VIP Tour of Palermo including food market and Monreale **with lunch** – 6 HOURS PRIVATE GUIDED TOUR
- VIP Day trip to Erice, Trapani and Salts Mines **with lunch** – 7 HOURS PRIVATE GUIDED TOUR

Taormina Activities

- VIP tour of Taormina **with dinner** - 3 HOURS PRIVATE GUIDED TOUR
- VIP Semi – Private tour Mount Etna 4x4 **with wine tasting and lunch** – 8 HOURS PRIVATE GUIDED TOUR

▶ **All VIP guided tours are in English and include pick up/drop you off at your hotel before/after the tour**

▶ **Local rep and helpdesk available via phone at the Rome office and London office**

▶ **Skip-the-line entry tickets for all sites and museums in are included in the price.**

▶ **Restaurants booking service throughout the trip**

▶ **Heritage Service available.**

Special Information

About Us

Your contract is with Bellarome Ltd and we are members of ASTA (900250695) and AFTA (14124), and we're ATOL protected (7347), meaning licensable holidays booked through us are financially protected. Please take the time to read our terms and conditions before booking your vacation with us, which are available within this document (see below).

Deposit and Insurance

A minimum deposit of 30% is due at the time of booking and the remaining balance is due 70 days before your departure date. As Bellarome creates fully customised holidays, the deposit and balance due date may vary depending on the nature of the booking. Please note that your package does not include travel insurance. Please be aware when booking a holiday with us you must make sure you have relevant travel insurance in place. Please take the necessary step to insure yourself against any possible risk that may occur for you, such as issues with dependent relatives, medical conditions and force majeure events. If you or any member of your party have any disabilities, it is extremely important that we make the necessary arrangements to make your holiday go smoothly.

Flights

If you have booked a package with flights, we would like to reconfirm that the following conditions apply:

The dates, classes and routes of your flights cannot be changed. The payment you make at the time of booking is non-refundable. Passenger name changes are not permitted and must be given accurately at the time of booking. Baggage allowance varies with the airline; please check the airline's website for details. Cancellation charges will be payable in accordance with the airline conditions as stated in our booking conditions. All other terms and conditions apply as normal as stated on our website.

Terms and Conditions

Our contract with you is made when your holiday booking is confirmed. All bookings are made on the basis of these core terms, as well as the relevant information and the details on your invoice. Cancellation charges do apply after confirmation of a booking. Full details of our terms and conditions are available within this document (see below).

Payment Methods

We accept all major credit cards (MasterCard, Visa, American Express) and bank transfers/wire transfers*. To pay, call us or use the Card Payment Form, which is available upon request if you proceed with your booking.

**Discounts apply when paying via bank transfer/wire transfer. Our bank details can be provided upon request.*

City Tax

An overnight accommodation tax on tourist services applies to many European cities. For those cities, the fee is compulsory of anyone staying in every overnight accommodation inside city boundaries, with the sole of exception of hostels, at the end of each stay. The fee should be paid directly to the property at the reception desk. For further details please ask your Bellarome travel specialist.

Identification

Please note that it is obligatory to carry ID with you at all times in Europe.

Emergency Helpdesk

If you require assistance during your holiday, please call the Emergency Helpdesk; the number can be found on your holiday voucher.

For queries about your booking prior to your vacation, please contact a member of our travel team by telephone or email us.

Why Choose Bellarome?

Bellarome: Our Local Knowledge

We draw from a vast wealth of experience when creating your holiday. Our travel professionals will help you design your tour or city break based on their array of knowledge, which is born out of their countless visits and personal tours of Europe. Their recommendations have proved to be invaluable to our customers and they can assist you in picking out the perfect tour activities for your tastes, so that opportunities are never missed. We offer our customers a personal service: when booking a holiday with us you will receive a personal representative (including direct dial and mobile phone contact details), who will be on hand for anything you might need before, during and even after your holiday.

Customer Protection

Bellarome Ltd holds an ATOL licence (number: 7347) issued by the Civil Aviation Authority in the United Kingdom and is a member of ASTA (American Society of Travel Agents) and AFTA (Australian Federation of Travel Agents). When you book a licensable package holiday with us you can be confident that your money is 100% safe. ATOL will ensure that you are repatriated or given a full refund in the unlikely event of our financial failure if you have booked a package holiday with us. Further details can be found in our terms and conditions, which are available within this document (see below).

Direct Suppliers

We work direct with all our suppliers in Europe and in turn provide these services direct to our customers. By cutting out members of the supply chain and working directly with our suppliers, whom we build strong relationships with, we are able to get better quality at better prices, which we can pass on to our customers.

Customised Holidays

Bellarome is the premier online provider of specialised and customised holidays in Europe. We take care of all your travel and activity needs during your trip. We pride ourselves on being able to offer you personalised trips that suit your particular preferences. Unlike most travel companies, we do not expect you to take up our ready-made holiday deals. Rather, we let you tell us what you want from your holiday and the budget you have and then we put together a personalised and customised trip especially for you through the knowledge of our experienced travel professionals that were born and raised in your destination country.

Book Now, Pay Later

When booking your holiday all you will have to pay is a deposit to hold the holiday and you can pay the remaining balance at a later date for your convenience. The remaining balance is due 70 days before departure. As Bellarome creates fully customised holidays the deposit amount and balance due date may vary depending on the nature of the booking.

Special Requests and Special Offers

As we work direct with all our suppliers in Europe, no request is too big! We can provide any unique experience and special little extra touches, which make a holiday special. Our experienced travel professionals enable us to provide any special request with true confidence. In addition, working direct with all our suppliers enables us to provide many special offers, including free hotel room upgrades, improved tour options, extra nights, *etc.*, which are available only to Bellarome customers.

Local Presence

We have offices throughout Italy, as well as in the United Kingdom, Ireland, France and the Czech Republic and therefore, are able to offer a local presence to our customers when visiting Europe. We also have international offices in Australia and the USA. Our international team are able to communicate in various languages with our customers and suppliers meaning we face not barriers to creating a fantastic experience for our customers.

Highly Rated by Our Customers

Over the years, we have sent thousands of customers to Europe to enjoy unforgettable holiday and vacation experiences. Our high customer satisfaction levels are reflected in the many positive online reviews from our past customers. As a result, many of our customers come back to us time and time again for their holidays and vacations.

Terms and Conditions

Your contract is with Bellarome Ltd. These terms are disclosed to you, the customer, prior to the booking process and therefore any booking with us is made with you, the customer, agreeing to these terms as below in advance of confirming your booking.

1. Our contract with you is made when you ask for your holiday booking to be confirmed. All bookings are made on the basis of these core terms, relevant information and the details on your invoice and booking confirmations. This contract is made on the terms of these booking conditions, which are governed by English Law, and the jurisdiction of the English Courts.

2. Your Financial Protection. For flight-based holidays this is through our Air Travel Organiser's Licence number 7347. When you buy an ATOL protected flight or flight inclusive holiday from us you have protected all of the services listed on your booking confirmations. We will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme. If we are unable to provide the services listed on your booking confirmations (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent. You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

3. ATOL Protection. ATOL is a financial protection scheme managed by the Civil Aviation Authority ("CAA"). Each ATOL holder is issued with a unique ATOL number, which can be checked on the ATOL website, and must contribute to a protection fund called the Air Travel Trust (ATT). In the event of an ATOL holder's failure, the ATOL Scheme ensures customers who paid and contracted with the ATOL holder for an air holiday package or a flight, do not lose the money paid over or are not stranded abroad. To learn more about ATOL and how it protects you visit the Civil Aviation Authority website at www.caa.co.uk

4. Your Holiday Price. You will be advised of the current price of the holiday that you wish to book before your contract is confirmed. When you make your booking you must pay a deposit to confirm the booking. The balance of the price of your travel arrangements must be paid at least 70 days before your departure date. If the deposit and/or balance is not paid in time, we shall cancel your travel arrangements. If the balance is not paid in time we shall retain your deposit. The price of your travel arrangements is fully guaranteed and will not be subject to any surcharges.

5. If You Change Your Booking. If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, we will do our utmost to make these changes but it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking or your travel agent. You will be asked to pay a change fee of £250 and any further cost we incur in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Note: Certain travel arrangements may not be changeable after a reservation has been made and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements.

6. Cancellation Policy.

- 30% non-refundable deposit due at the time of booking confirmation

- 70 days prior to arrival: 100% penalty

- If we have postponed/changed the date of your booking for you the amount of money you have paid at the point of the postponement/change is non-refundable

NB If you have to cancel for reasons covered by your insurance policy you should be able to recover your cancellation charges from your insurance provider.

7. Payment Terms.

- 30% non-refundable deposit due at the time of booking confirmation*

- Final balance is due 70 days prior to arrival

**Deposit amount subject to change based on flights included and/or peak season travel dates.*

8. Payment Options.

- We accept all major credit cards (MasterCard, Visa, American Express) and bank transfers/wire transfers*

**Discounts apply when paying via bank transfer/wire transfer.*

9. If You Have A Complaint. If you have a problem during your holiday, please inform the relevant supplier (e.g. your hotelier) and our customer service helpdesk on 01223 637331 or info@bellarome.com immediately who will endeavour to put things right. If your complaint is not resolved, please follow this up within 28 days of your return home by writing to our Customer Services Department at Bellarome Ltd, 1010 Cambourne Business Park, Cambourne, Cambridge, CB23 6DP giving your booking reference and all other relevant information. Please keep your letter concise and to the point. It is strongly recommended that you communicate any complaint to the supplier of the services as well as to our customer service helpdesk without delay and complete a report form whilst in resort. If you fail to follow this simple procedure we will have been deprived of the opportunity to investigate and rectify your complaint whilst you were in resort and this may affect your rights under this contract.

10. Our Liability To You. If the contract we have with you is not performed or is improperly performed by us or our suppliers we will pay you appropriate compensation if this has affected the enjoyment of your travel arrangements. However we will not be liable where any failure in the performance of the contract is due to: you; or a third party unconnected with the provision of the travel arrangements and where the failure is unforeseeable or unavoidable; or unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or an event which we or our suppliers, even with all due care, could not foresee or forestall. Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner to (a) The contractual terms of the companies that provide the transportation for your travel arrangements. These terms are incorporated into this contract; and (b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation that you can claim for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of compensation contained in these or any conventions. NB this clause does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

11. Disorderly Behaviour. We reserve the right to terminate without notice the holiday arrangements of any client whose behaviour is such that it is likely in our opinion to cause distress, damage, danger or annoyance to our customers, employees, agent's property or a third party. Furthermore, if you are prevented from travelling because, in the opinion of a person in authority, you appear to be unfit to travel or cause distress or discomfort to other passengers, then our responsibility for your holiday ceases. No refunds will be given. We have no control over the behaviour of other people staying in or visiting your holiday accommodation. Your accommodation is provided solely for the use of passengers shown on the final confirmation invoice as confirmed by us; subletting, sharing or assignment is prohibited. We expressly reserve the right to prevent you from participating in the excursions we provide, whether pre-booked or purchased in resort, if in the reasonable opinion of our staff or those of the excursion provider, you are either unsuited to undertake the excursion, or if you appear to be under the influence of drugs or alcohol. In these circumstances your sole remedy against us will be to obtain a refund of the cost of that excursion.

12. Prompt Assistance In Resort. If the contract we have with you is not performed or is improperly performed as a result of failures attributable to a third party unconnected with the provision of the services, or as a result of failures due to unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall, and you suffer an injury or other material loss, we will offer you such prompt assistance as is reasonable in the circumstances.

13. Passport, Visa And Immigration Requirements. Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

14. Excursions. Excursions or other tours that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us. For any excursion or other tour that you book, your contract will be with the operator of the excursion or tour and not with us. We are not responsible for the provision of the excursion or tour or for anything that happens during the course of its provision by the operator.

15. Travel Insurance. Please be aware when booking a holiday with us you must make sure you have relevant travel insurance in place. Please take the necessary step to insure yourself against any possible risk that may occur for you, such as issues with dependent relatives, medical conditions and force majeure events. If you or any member of your party have any disabilities, it is extremely important that we make the necessary arrangements to make your holiday go smoothly. We must therefore insist that you contact our offices on 01223 637331 before completing any reservation to ensure compatibility for the holiday that you chose.